

# The Meter Man

Your utilities managed on time, every time.

Dear Meter Man Customer

## UPDATE REQUIRED FOR ALL PREPAID ELECTRICITY, WATER & GAS METERS

A nationwide program to update prepaid electricity/water meters before they become non-operational on 24 November 2024 is being implemented.

The meter will require the user to manually input two specific key change tokens into the meter. The update process is quick and simple.

When purchasing a prepaid token, users will receive a slip containing **three** token numbers. The **first two** token numbers will be the distinct **key change tokens needed to update the meter** and the third token number will be for the value of units purchased.

These **two key change tokens** will need to be entered into the meter in the **correct order**. The meter will then be **updated** and be ready for the rollover date. **Once updated**, the meter will then accept the third token number and load the units purchased.

**If the user does not complete the update correctly or does not enter the key change tokens into the meter correctly, they will not be able to purchase and load new prepaid tokens into their meter until they have entered the key change tokens successfully, which means they will be without electricity/water or gas.**

The following steps are to be followed to update the meter:

**Step 1: Enter Key Change Token Number 1. Wait for it to load.**

**Step 2: Enter Key Change Token Number 2. Wait for it to load.**

**Step 3: Enter Token Number 3 to load the prepaid electricity/water /gas units onto the meter.**

**Receipt Details:**

REPRINT  
The Power of Prepaid  
Dirk Cigicell Test  
City of Tshwane  
Tax No.: 4000142207  
2023/06/28 10:28:52  
Receipt No: 109703/20894010  
Meter No.: 04285431054  
Electricity Pre-paid  
Unknown ANDRE STANDER

**Key change Tokens**

Token Number:	Reference:
6204 7751 1571 9689 6311	09053057/1002500
5248 1383 5303 5368 0676	09053057/1002500
3107 2070 4913 0854 8309	09053057/1002500

SOC: 000225  
TI: 07  
KRN: 1

Total Value: R130.00  
Free Units (kWh): 100.00  
Total Units (kWh): 140.00

P.O.P Clients 100.0-400.0kWh:R  
113.04  
Vat @ 15%: R16.00  
Grand Total: R130.00

Operator: CIGICELLVEND  
C A S H P O W E R  
- Print Done -  
REPRINT